



## Companies Under Investigation for Illegal and Dangerous Conditions at Sea-Tac Airport

The airline-contract companies under investigation at Sea-Tac Airport by the Washington State Department of Labor & Industries are major national and multi-national companies.

### Profile: **Delta Global Services, LLC (DGS)**

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- Employs approximately 280 Cabin Cleaners at Sea-Tac.
- Wholly-owned subsidiary of Delta Air Lines, Inc.
- Delta Air Lines, Inc. reported a 2011 operating revenue of \$35 billion and a net income of \$ 1.2 billion.<sup>1</sup>
- CEO Richard Anderson's 2011 compensation package totaled \$ 8,854,554.<sup>2</sup>
- President Edward Bastion's 2011 compensation package totaled \$ 5,061,432.<sup>3</sup>
- Executive Vice President & Chief Operating Officer Stephan Gorman's 2011 compensation package totaled \$ 3,377,124.<sup>4</sup>
- At Sea-Tac, DGS employee pay starts at under \$10/hour.
- DGS has 7,000 US employees. DGS provides passenger services: ticketing, skycap, baggage service office, wheelchair, unaccompanied minors, passenger and baggage check-in, gate and boarding, airport clubs, and electric carts.<sup>5</sup>

#### DGS workers have filed complaints alleging the following violations:

- Exposed to pathogens – blood, vomit, feces and urine
- Denied proper time and training to deal with pathogens or to adequately clean and disinfect areas and equipment used by the public
- Denied appropriate safety equipment such as goggles, face masks and gloves resulting in respiratory problems, skin rashes and damage to their vision
- Routinely denied bathroom breaks and access to water, and denied legally required rest breaks

### Profile: **BAGS, Inc.**

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- Employs approximately 300 wheelchair agents and skycaps at Sea-Tac.
- Privately-held company, founded in 2003 and based in Orlando. Serves 220 airports, 12 airlines, 7 hotel chains and 6 cruise lines.<sup>6</sup>

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<sup>1</sup> [http://www.sec.gov/Archives/edgar/data/27904/000119312512191615/d292605ddef14a.htm#rom292605\\_28](http://www.sec.gov/Archives/edgar/data/27904/000119312512191615/d292605ddef14a.htm#rom292605_28)

<sup>2</sup> Ibid.

<sup>3</sup> Ibid.

<sup>4</sup> Ibid.

<sup>5</sup> <http://deltaglobalaviation.com/about.html>

<sup>6</sup> <http://www.bizjournals.com/orlando/stories/2010/01/04/story2.html?page=all>



- BAGS employs 5,000 people nationwide.<sup>7</sup>
- BAGS reported \$100 million in revenue in 2010.<sup>8</sup>
- At Sea-Tac, BAGS employee pay starts at the Washington state minimum wage of \$9.04/hour.

BAGS workers have filed complaints alleging the following violations:

- Exposed to pathogens – blood, vomit, feces and urine
- Denied proper time and training to deal with pathogens or to adequately clean and disinfect areas and equipment used by the public
- Not provided basic training for wheelchair agents to help or respond to disabled passengers in an emergency
- Called into work and then kept waiting to clock in

## **Profile: Aircraft Service International Group (ASIG)**

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- Subsidiary of BBA Aviation plc, a British public company.
- ASIG's 75 employees at Sea-Tac fuel 75% of all planes.
- BBA Aviation employs around 11,000 people at over 200 locations worldwide.<sup>9</sup>
- BBA Aviation's gross revenue in 2011 was \$2.1 billion. The company's net profits were \$152.1 million.<sup>10</sup>
- The top three executives of BBA Aviation made more than \$3 million dollars in 2011 with the CEO making almost \$2 million in salary and benefits.<sup>11</sup>
  - CEO Simon Pryce's 2011 compensation package totaled \$ 1,976,000.<sup>12</sup>
  - Finance Director Mark Hoad's 2011 compensation package totaled \$ 1,009,600.<sup>13</sup>
  - Chairman Michael Harper's 2011 compensation package totaled \$296,000.<sup>14</sup>
- At Sea-Tac, ASIG employee pay starts at about \$10/hour.

ASIG workers have filed complaints alleging the following violations:

- Forced to drive Fuel trucks with soft brakes and broken defoggers
- Working with fuel nozzles leaking toxic Jet Fuel A onto clothing and in contact with skin and eyes
- No access to first aid kits and eye-wash stations
- Required to launder fuel-contaminated uniforms at home, exposing themselves and family to toxic chemicals and fumes.
- Inconsistent breaks.

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<sup>7</sup> Ibid.

<sup>8</sup> Ibid.

<sup>9</sup> <http://www.bbaaviation.com/about-us/company-overview/where-we-operate.aspx>

<sup>10</sup> [http://www.bbaaviation.com/media/407132/bba\\_ar\\_2011.pdf](http://www.bbaaviation.com/media/407132/bba_ar_2011.pdf)

<sup>11</sup> Ibid.

<sup>12</sup> Ibid.

<sup>13</sup> Ibid.

<sup>14</sup> Ibid.



## Profile: AirServ Corporation

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- Privately-held AirServ is a major provider of airline passenger services, cabin cleaning, ground transportation and cargo services, with 12,000 employees at 57 airports in the United States and England.<sup>15</sup>
- Revenue of approximately \$300 million in 2011.<sup>16</sup>
- At Sea-Tac, AirServ employs approximately 170 workers who provide cabin cleaning and passenger services for United Airlines and other airlines.
- At Sea-Tac, AirServ employee pay starts at the Washington state minimum wage of \$9.04/hour.

### AirServ workers have filed complaints alleging the following violations:

- Exposed to pathogens – blood, vomit, feces and urine.
- Denied proper time and training to deal with pathogens or to adequately clean and disinfect areas and equipment used by the public.
- Denied appropriate safety equipment such as goggles, face masks and gloves resulting in respiratory problems, skin rashes and damage to their vision.
- Routinely denied bathroom breaks and access to water, and denied legally required rest breaks.
- Not getting paid for all hours worked.

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For additional information: [www.itsOURairport.org](http://www.itsOURairport.org)

*Working Washington, a Washington based non-profit coalition of individuals, neighborhood associations, immigrant groups, civil rights organizations, people of faith, and labor united for good jobs and a fair economy.*

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<sup>15</sup> <http://finance.yahoo.com/news/abm-buy-air-serv-158m-154611728.html>

<sup>16</sup> <http://community.nasdaq.com/News/2012-10/abm-to-buy-air-serv-analyst-blog.aspx?storyid=180248>